



CARE ALLIANCE IRELAND

What You Need to Know:

Co-creating information for Health & Social Care Professionals Working with Ukrainian family carers in Ireland

PPI Summer School 2023

WORKSHOP OUTLINE

MAIN TOPICS



Introductions: Meet the Project Team
Care Alliance & How We Work
Context for the Project: Ukraine and Ireland
The Idea
The Booklet
The Challenges

Developing Something Similar!

MEET THE TEAM

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Zoe Hughes



Care Alliance Ireland

A little bit about how we work

Umbrella Organisation

- 98 MemberOrganisations
- Across the health & social care sectors
- Disability & ConditionSpecific
- Family carer support
 often a secondary issue

Family Carer Supports

- Covid-19: Created
 Online Support Group
- Now 5k+ members
- Also deliver online education and back-toemployment supports
- National Carers Week

Organisational Supports

- Research
 - Research group
 - Publications
 - Collaborative
- Policy
 - Submissions
 - Discussion with policy makers
- "Macro-Advocacy"

We Support Organisations to Support Family Carers

- Discussion Papers
 - Defining Carers
 - Family carers and being a 'hero'
 - Family Caring and Minority Populations
- Infographics
 - Statistics, key topics to be aware of, etc
- Specific Guides
 - PPI A Guide for Not-For-Profit and Community Groups
 New to Research
- General Supports for Member Organisations
 - Email, phone, etc.
 - o I'm always available for a chat!













Context: Ukraine

- Ukraine is a country in Europe, which declared independence on August 24 1991
- The country was declared an independent nation following the All-Ukrainian
 Referendum on December 1 1991
- 1995: Ukraine became a member of the Council of Europe
- 1996: National currency, the hryvnia, introduced
- 2014: The Russo Ukrainian War began
- 2022: A major escalation of the War with Russia occupying large sections of the country

UKRAINE & IRELAND

ROUGH TIMELINE



Russian troops ordered to occupy parts of Ukraine

WITHIN DAYS

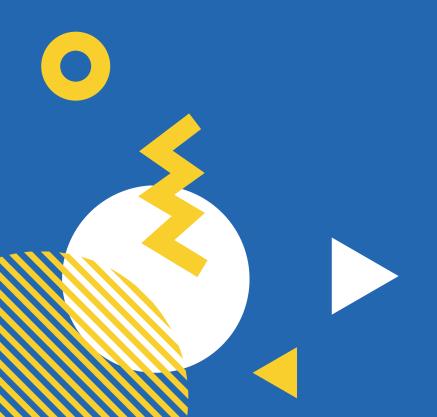
Million's of Ukrainians flee the country because of the war

2ND MARCH 2022

First displaced Ukrainians arrive in Ireland

END MARCH 2023

76,175 Ukrainians living in Ireland



Key challenges for Ukrainians in Ireland





EVERYTHING IS NEW

The health, social, education and other systems are very different from what they are used to



LANGUAGE

Many of those coming to Ireland do not speak English, or if they do it's very basic, so communication is difficult



EVEN MORE DIFFICULT FOR SICK OR DISABLED PEOPLE

The systems are very complicated, even if you are used to them and speak perfect English!



FOR FAMILY CARERS

Hard to know where to go, who to talk to, or what supports you are entitled to



Developing The Project

PPI Ignite w/UL

Development of "PPI: A Guide for Not-for-Profit and Community Groups New to Research"

CEO Volunteering

Our CEO volunteered with Ukrainian groups in his local area & saw a need for a resource around Ukrainian family carers

Contacting PPI Partners

Eugene & Tetyana

Funding

Community Foundation "Ireland for Ukraine" scheme

Supporting Ukrainian Family carers in Ireland

Project details

Strand 1: Carers Week Packages

50 tailored Carers
 Week merchandise
 packs sent to Ukrainian
 family carers

Strand 2: Guidebook for Organisations

- Co-created with
 Ukranian family carers/
 Ukrainian nationals in
 Ireland
- Audience is health & social care
 professionals working with family carers

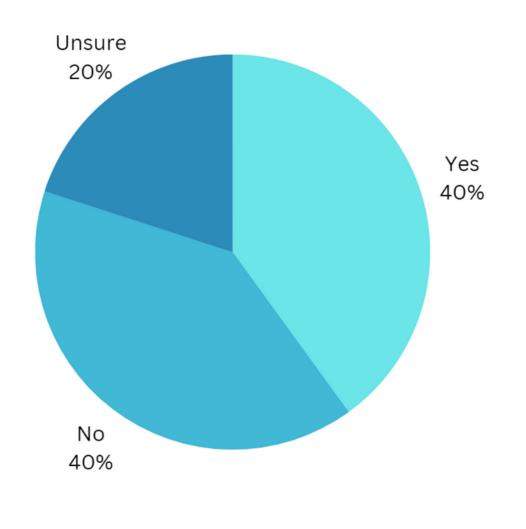


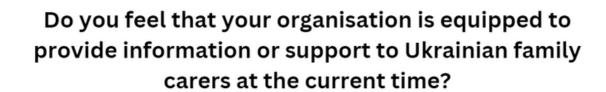


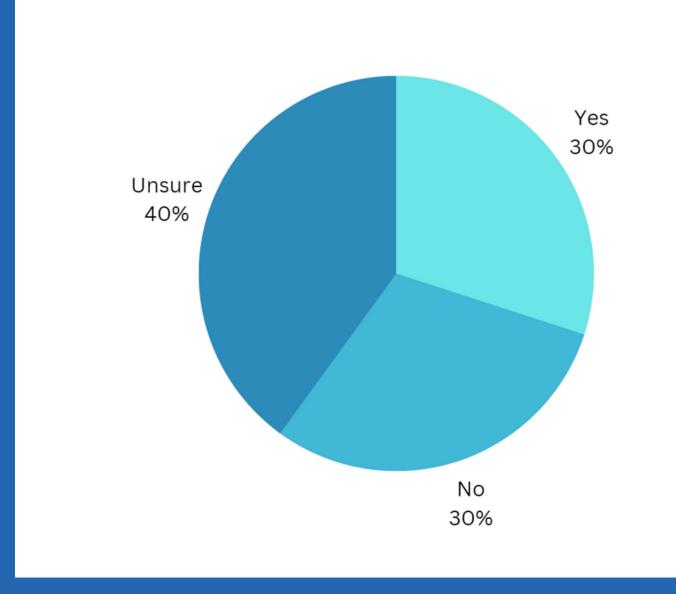
Total awarded: €10,000

Care Alliance Member Survey

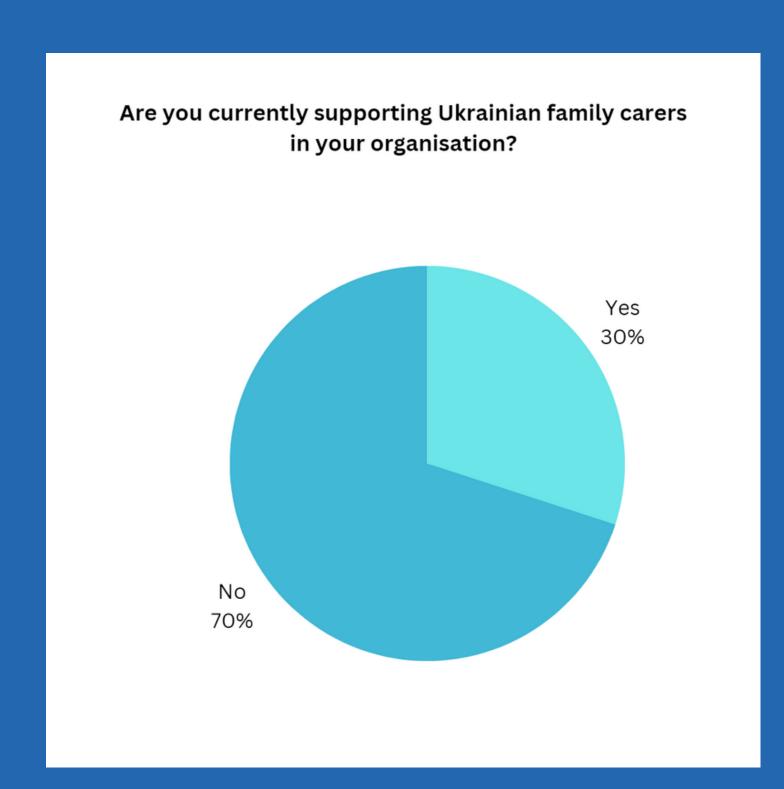
Has your organisation been approached by Ukrainian family carers, or by any local volunteer organisations, for information on supporting family carers from Ukraine, or those they care for?

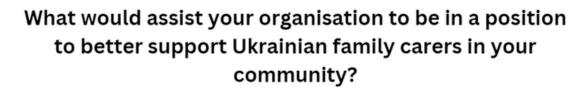


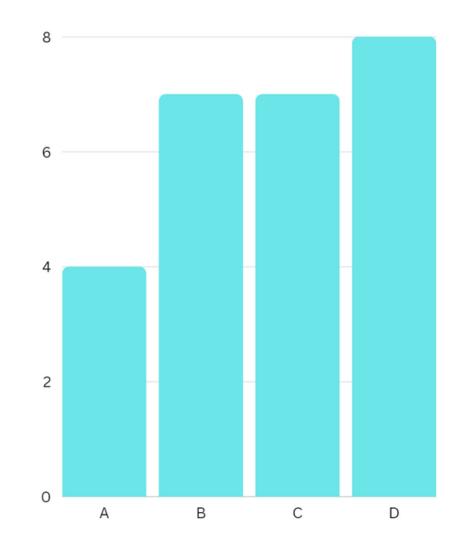




Care Alliance Member Survey (2)







- A) Information on Ukraine, the health & social care system there, to understand the situation Ukrainian family carers are coming from
- B) Information on working with refugees in general
- C) Information on working with refugees coming from situations of war
- D) Translated information into Ukrainian that you can pass on to family carers you support

Booklet Outline

- Introduction
 - Background to CAI
 - Team introduction
 - Background on the project/ explaining focus on H&SC professionals
- Ukraine An Overview
 - History
 - Culture
 - The Health System



- Language
- Access to Healthcare
- Access to Social Care
- Access to Social Welfare
- A Note on **Being** with Trauma
- Supports for Ukrainian Family Carers in Ireland (Signposting)
 - Family carer organisations
 - Condition specific organisations
 - Local Ukrainian groups
 - o Etc.

Project Challenges







LANGUAGE









TIME FOR A BREAK!

EXERCISE

GROUPS OF 5/6 PEOPLE



Could be very specific or very broad

Who?

Doctors? Nurses? Social Workers? Volunteers? Is it cross-cutting?

Why?

Why is there a problem?
Why is more information needed?

What?

What are the challenges to working this way? What can you do to address them?

How?

How can you involve patients/carers/public? How can you get the information into professionals hands?

How can you get funding?

